



**CAMBRIDGE
LIVE**

Case study.

Cambridge Live

Cambridge Live offer an eclectic range of excellent and innovative activities, which reach 300,000 visitors each year. With a range from the Brussels Philharmonic and the Philip Glass Ensemble playing the Corn Exchange to cookery competitions and boxing matches in the Guildhall; from Folk Festival workshops on willow sculpture and children's instrument-making to Van Morrison and the Fisherman's Friends; and from festive fireworks to the Tour de France.

As Cambridge Live moved to being an independent charitable company, a tender process commenced to ensure that a standalone IT infrastructure could be put in place for the new organisation. As the organisation has over 50 users, this would require impeccable planning and implementation to ensure all deadlines were hit.

The system implementation needed to be realised in a short time with no disruption to Cambridge Live and no loss of historical data.

The project ran for four months and completed on schedule – including the point where staff left one system on a Friday and resumed work the following Monday to a brand new 50 user IT infrastructure without a hitch.

Cambridge Live's Managing Director Steve Bagnall said:-

"It was important to us that we had an extremely smooth transition from being part of the City Council to starting life as a standalone organisation. We simply could not afford to have any downtime. Boldfield delivered for us and we are now enjoying their responsive IT support. It was also important that the relationship was a partnership. We value the efforts Boldfield have made to understand our business and to ensure their services support our business needs."

Steve Bagnall
Managing Director
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